

MEMBERSHIP APPLICATION

Congratulations on officially joining our Pole Fit Family! We strive to reward loyalty and want you to benefit the most out of your new membership. As a part of receiving the amazing discounts that memberships provide, we have set terms to prevent any misuse and ensure fairness to other students and our instructors. We try to be as upfront as possible, so **please read the attached Terms' and Conditions** on page 2 prior to completing this form. If you have ANY questions, please contact us.



TO SUBMIT: Please email a copy to "polefitmackay@gmail.com.au" AND return original copy to us if completing form remotely.
***INDICATES REQUIRED FEILD**

*HAVE YOU ATTENDED OUR CLASSES BEFORE? YES NO

*WHEN WOULD YOU LIKE YOUR MEMBERSHIP TO BEGIN? TODAY PLEASE START ON:

***SELECT YOUR DESIRED MEMBERSHIP**

AVAILABLE MEMBERSHIPS	PRICE PER MONTH	POLE CLASSES	NON-POLE CLASSES -OR- OPEN STUDIO PRACTICES	EXTRA CLASSES / PRIVATE LESSONS/ FUNCTIONS DISCOUNT RATE	MERCHANDISE DISCOUNT RATE
V.I.P	\$120	10	8	50%	25%
FREQUENT	\$80	4	4	28%	10%
FLEXI	\$40	2	4	20%	5%

- VIP – NO CANCELATIONS ALLOWED FOR 3 MONTHS: 30 day’s written notice required to cancel after. Auto-Renewing.**
- FREQUENT - NO CANCELATIONS ALLOWED FOR 3 MONTHS: 30 day’s written notice required to cancel after. Auto-Renewing**
- FLEXI - NO CANCELATIONS ALLOWED FOR 1 MONTH: 30 Day’s written notice required to cancel after. Auto-Renewing.**

PROVIDE YOUR BANK DETAILS

*ACCOUNT NAME: * FINANCIAL INSTITUTION:
 (Please PRINT Account Name as it appears on your statements)

*ACCOUNT TYPE: CHEQUING SAVINGS BSB: * ACCOUNT #: *

AGREEMENT

I, the undersigned, hereby enter this Membership Contract Agreement with Pole Fit Mackay. I agree to make monthly payments of the agreed amount as indicated above from my bank account on my nominated sale date. **I agree to pay a Membership Registration Fee of \$25** in addition to my first payment. **I agree to the minimum commitment term** associated with my selected membership and acknowledge that a 50% fee will apply if I terminate my contract prior to fulfilling this obligation. I understand that my membership will continue indefinitely on a month-to-month basis until either Myself, or Pole Fit Mackay terminates the contract. I understand that 30 Days written notice is required for all membership cancelations, and that my membership will only be considered as cancelled AFTER receiving written confirmation from Pole Fit Mackay via email.

I hereby certify that I am a competent adult of 18 years **OR** have the consent of my parent/guardian and choose to enter this membership contract of my own free will, being under no compulsion or duress. This contract is effective from the date below, inclusive, and may not be revoked or amended without prior written consent. I also certify that I have read, understood and agree to abide by the Terms & Conditions outlined within this contract. I agree that any miss-use of my membership may result in my membership being revoked immediately with no refund.

*
 PRINT FULL NAME OF PERSON ENTERING CONTRACT

.....
 PRINT FULL NAME OF PARENT/GUARDIAN (IF UNDER 18)

*
 EMAIL & CONTACT NUMBER OF PERSON ENTERING CONTRACT

.....
 EMAIL & CONTACT NUMBER OF PARENT/GUARDIAN (IF UNDER 18)

*
 SIGNATURE OF PERSON ENTERING CONTRACT

.....
 SIGNATURE OF PARENT/GUARDIAN (IF UNDER 18)

*
 DATE SIGNED BY PERSON ENTERING CONTRACT

.....
 DATE SIGNED BY PARENT/GUARDIAN (IF UNDER 18)

MEMBERSHIP TERMS AND CONDITIONS

COMMITMENT

Some memberships have a minimum commitment requirement. After this is fulfilled, your membership will become month-to-month and renew automatically. Should you cancel your membership prior to fulfilling your minimum obligation, an early cancellation fee must be paid prior to termination. Should you need to cease attending classes due to any medical conditions, a valid Medical Certificate may be requested to offer temporary suspension and/or waive any early termination fees.

REGISTRATION FEE

All memberships have a registration fee. Registration fees are usually charged along with your first scheduled payment. Should you cancel your membership and decide to re-join, you will be required to pay the registration fee again. In special circumstances, we may decide to waive the registration fee. This is done so at our discretion.

CANCELATION

If you need to cancel your membership for any reason, you must provide us with written communication at least 30 days prior to your next payment date. An early cancellation fee applies if your minimum commitment has not been fulfilled. After you have made your request, an official cancellation notice will be emailed to you. If you do not receive an official cancellation email within 7 days, it is your responsibility to follow-up with us to ensure we have received your request. Refunds will not be issued on any previous auto payments once they are processed. This is a non-negotiable policy.

EARLY CANCELATION FEE

Should you request to cancel prior to fulfilling your minimum commitment, 50% of your remaining autopay's will be charged. This is payable prior to cancellation and will be automatically charged to your nominated account unless otherwise arranged.

BENEFITS

Each membership has its own unique set of benefits that are included. Please note that these benefits may be added, removed, or changed by Pole Fit Mackay at any time. Updates will be provided on our website. Our website is: www.polefitmackay.com.au

PRICING

A set amount, as agreed, will be direct debited from your nominated bank account automatically on the date you started your membership. It is your responsibility to ensure funds are available. Additional fees may be charged by us, your bank, or by Ezi-Debit for insufficient funds. Multiple failed payments may result in your membership privileges being revoked temporarily or permanently.

ASSIGNED PASSES AND CLASSES

As part of your membership, you will receive a set number of passes per month to attend classes or open studios. Un-used membership passes expire after 37 days and do not roll over. If you use all your assigned passes prior to your monthly renewal, extras may be purchased online and expire 30 days after purchase. Please note that our timetable is subject to change at any time. Timetable changes will be posted on our website. If a class you are registered for is changed or cancelled, you will be notified via email and/or SMS. Signing up for a membership does not guarantee that your preferred classes, dates, or times will always be available.

MEMBERSHIP DISCOUNTS

As part of your membership, you may receive special discounts off Classes, Open Studios, Private Lessons/Functions, or Merchandise sold in studio. These special discounts are intended for the membership holder ONLY. You may not purchase products or services on behalf of others with intent to receive financial gain, trade benefits, or compensation in any way. This considered a misuse of your membership, and your membership may be revoked. If you would like to use your discount to purchase a GIFT for another student, please let an instructor know so we can issue a formal gift voucher. Membership discounts do not apply to Pole or Equipment orders. If an item is ever discounted at greater value than your membership allows, you are entitled to receive the discount of greater value. Membership discounts do not apply in addition to already discounted items.

MEMBERSHIP CHANGES

If you need to make changes to your membership type, payment date, or bank details, please contact us. To authorise a change, you must complete a membership amendment form during your next visit. You may request to upgrade your membership at any time; however, downgrades may only be requested after your minimum commitment is fulfilled. Any commitment requirements will begin as of your next renewal date, unless otherwise specified on your amendment form.

SUSPENSION FEE - MONTH TO MONTH CONTRACTS ONLY

After your minimum commitment term is fulfilled, 1 suspension per year may be granted on a case-by-case basis for up to 3 months. Suspension fees will apply at our discretion if no medical certificate is supplied. Suspension fees are \$8 per month and will be charged in place of your usual autopay. You must provide 30 days' notice prior to your renewal date for all suspension requests. If you plan to be inactive for more than 3 months but wish to continue thereafter, please let us know. Time passed during your membership's suspension does not count towards the fulfilment of any minimum commitments associated with your membership level.